



Oxford Cambridge and RSA

Monday 3 June 2024 – Afternoon

GCSE (9–1) Citizenship Studies

J270/02 Citizenship in action

Time allowed: 1 hour 45 minutes

No extra materials are needed.



Please write clearly in black ink. **Do not write in the barcodes.**

Centre number

--	--	--	--	--

Candidate number

--	--	--	--

First name(s)

Last name

INSTRUCTIONS

- Use black ink.
- Write your answer to each question in the space provided. You can use extra paper if you need to, but you must clearly show your candidate number, the centre number and the question numbers.
- Answer **all** the questions.

INFORMATION

- The total mark for this paper is **100**.
- The marks for each question are shown in brackets [].
- Quality of extended response will be assessed in questions marked with an asterisk (*).
- This document has **28** pages.

ADVICE

- Read each question carefully before you start your answer.

2
SECTION A

You should spend about **20 minutes** on this section.

- 1 Study **Source 1** and answer Questions **1(a)–1(d)**.

Source 1

Brits back nursing strikes as walkout branded a ‘badge of shame’ for the Prime Minister

Nurses tomorrow begin their first-ever strike with most of the public supporting them, a poll shows. Fed-up staff, who were described as heroes by the Government during the Covid-19 pandemic, are now protesting at the Prime Minister’s refusal even to discuss their pay.

Pat Cullen, the General Secretary of their union, the Royal College of Nursing, said nurses protesting outside hospitals was ‘a sign of failure on the part of government’ as patients face cancelled operations and delayed treatments. But she insisted the strike was as much about saving the National Health Service (NHS) from the Conservative government’s policies as it was about pay.

(Other public sector workers were either striking or considering strike action in the same month, December 2022. These included: Border Force workers, ambulance drivers and teachers.)

- (a) Apart from those mentioned in **Source 1**, state **three other** ways that public sector trade unions can influence government decision-making.

1

.....

2

.....

3

.....

[3]

- (b) State **one** source of National Health Service (NHS) funding.

..... [1]

(c) State **two** reasons why a government may **not** want to increase public sector pay.

1

.....

2

.....

[2]

(d) Explain why public sector strikes might cause problems for citizens **and** the government.

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

[4]

2 Study **Source 2** and answer Questions **2(a)–2(e)**.

Source 2

Meta's oversight board order Instagram to restore drill music video posts

Drill music is a type of rap music from Chicago. It contains words that some say encourage violence. United Kingdom (UK) drill music originated in disadvantaged inner-city London and appeals to young people who grow up in deprived areas.

Instagram had removed a drill music post at the request of London's police force, the Metropolitan Police. The police had asked for the post to be taken down because they claimed it could encourage gang violence. Over 200 other posts had been removed following requests from the police force.

Instagram is part of Meta. In November 2022, Meta's oversight board ruled that the post should be reinstated. They found that all Metropolitan Police requests to remove music posts had been for drill music.

Meta's oversight board pointed out that all Meta's companies must have a system for users to appeal against decisions to remove content. They also stated that governments and their agencies must provide proper evidence to show that posts were harmful before they were taken down.

- (a) State **one** reason why the actions of the Metropolitan Police might have been discriminatory.

..... [1]

- (b) State **two** valid reasons for social media companies deciding that a post might be 'harmful' and removing it.

1

.....

2

.....

[2]

- (c) State **one** control on the **UK government's** power that would normally prevent it from censoring the media.

.....

..... [1]

- (d) State **two** ways Members of Parliament (MPs) might use social media to help them carry out their duties.

1

.....

2

.....

[2]

- (e) Explain why the UK government might sometimes find it difficult to promote personal freedom.

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

..... [4]

3 Study **Source 3** and answer Questions **3(a)–3(c)**.

Source 3

Reforming the House of Lords

The Labour Party may make changes to the House of Lords if they form a government after the next general election.

They are likely to keep the UK's bicameral parliament, so there will still be a 'second chamber' in addition to the House of Commons.

One suggestion made by the Labour Party is that the 'second chamber' will be elected and will have representatives from the nations and regions of the UK.

(a) State the **main** role of the House of Lords.

..... [1]

(b) State **two** UK nations that could be represented in a reformed second chamber.

1

2 [2]

(c) State **two** ways in which a reformed second chamber might be seen as **more** democratic than the House of Lords.

1

.....

.....

2

.....

..... [2]

BLANK PAGE

PLEASE DO NOT WRITE ON THIS PAGE

Turn over for the next question

4 Study **Source 4** and answer Questions **4(a)** and **4(b)**.

Source 4

Government and politics in Estaria*

Estaria adopted a new constitution over 30 years ago. This followed a democratic model of government with a bicameral parliament, a separation of powers and regular elections. Estarian citizens have their rights guaranteed by the constitution.

Estaria has over 70 different political parties. Elections to the Estarian parliament are by proportional representation but a political party needs at least 7% of the vote for any of its members to be elected. This makes it impossible for smaller parties to enter parliament.

Estaria has an elected president who has responsibility for all major decisions. He was first elected in 2003 with 53% of the total vote but gained 77% in the most recent election. Other candidates broadly supported the president.

Estaria's regions have their own governments. All regional leaders are appointed by the president.

Estaria's main TV channels are controlled by the government. There is increasing government monitoring of the internet.

In 2015, Estaria's opposition leader was shot dead. Others have been poisoned and imprisoned.

Video cameras in polling stations record voting.

***Estaria is not a real country**

(a) State **one** example of a country with an **authoritarian regime**.

..... [1]

- (b) Explain why Estaria (**Source 4**) could be described as a **non-democratic** country. Support your answer by describing **two** differences between Estaria and the UK.

[4]

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

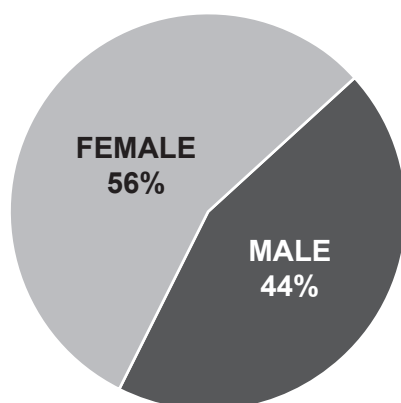
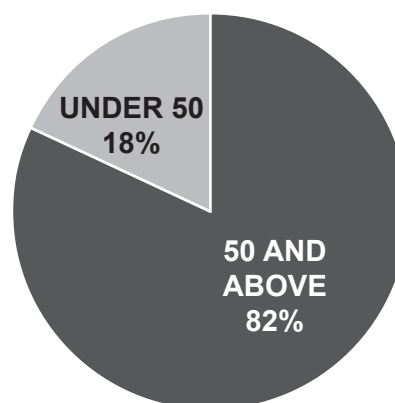
SECTION B

You should spend about **30 minutes** on this section.

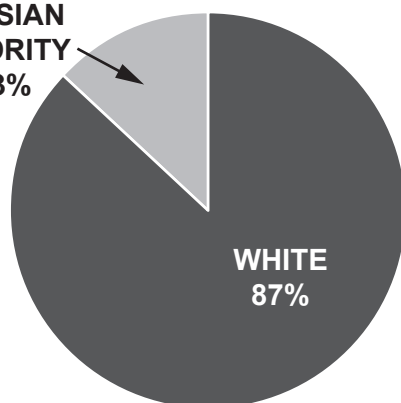
- 5 Study **Source 5a** and **Source 5b** and answer Questions **5(a)–5(e)**.

Source 5a**Who are magistrates?**

Official statistics 2021 for England and Wales (official government data)

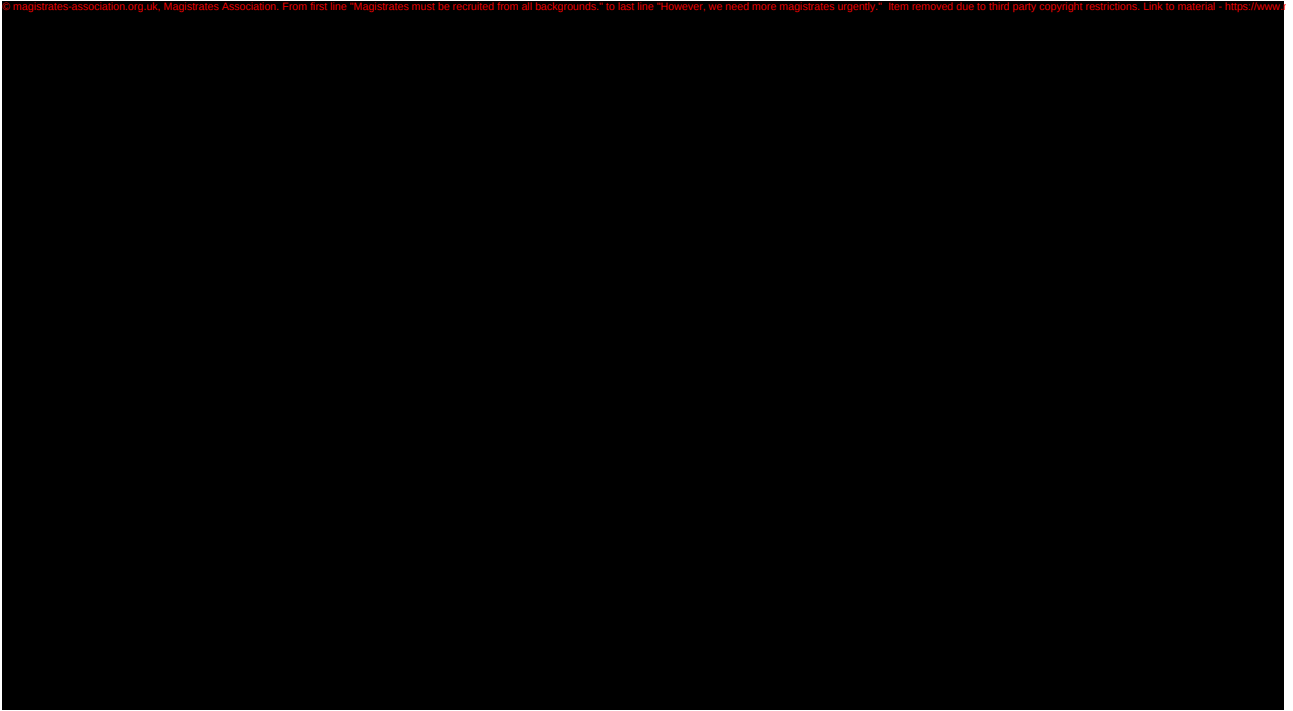
Magistrates' Gender**Magistrates' Age****Magistrates' Ethnicity**

BLACK, ASIAN
AND MINORITY
ETHNIC 13%

**UK Population 2021 (%)**

Female	51%
Male	49%
Under 50	62%
50 and above	38%
Black, Asian and minority ethnic	18.3%
White	81.7%

Source 5b



- (a) State **one** piece of evidence from **Source 5a** to suggest that **female** defendants, witnesses or victims might feel confident in a magistrates' court.

.....
 [1]

- (b) State **one** piece of evidence from **Source 5a** to show that magistrates are **not** fully representative of the population in England and Wales.

.....
 [1]

- (c) Using evidence from both **Source 5a** and **Source 5b**, state **two** reasons why victims and defendants might feel let down by the justice system.

1

 2
 [2]

- (d)** Using evidence from **Source 5a** and **Source 5b**, and **information from your studies**, describe how you might recruit more citizens to take up magistrates' roles and responsibilities.

In your answer you must explain the importance of:

- diversity in the justice system
- citizen participation in the justice system.

[4]

- (e)* Use information from **Source 5a** and **Source 5b**, and information from your studies to evaluate the following viewpoint:

The legal and justice system is in crisis.
More must be done to make sure that skilled, experienced magistrates deal with crimes and civil disputes fairly and effectively.
This is the most important change to make if we want less crime and anti-social behaviour.

You must consider:

- magistrates' skills and experience
- the causes of crime and anti-social behaviour, including problems in the legal and justice system
- how to reduce crime and anti-social behaviour.

6 Study **Source 6a** and answer Question **6(a)**.

Source 6a



census
2021

Household Questionnaire
England

We need your help to run the census, which gathers vital information to help plan services such as transport, education and healthcare.

You must take part in the census by law. If you do not, or if you supply false information, you could be fined.

Thank you for taking part.

Professor Sir Ian Diamond, National Statistician

(a) State **four** census questions that would help the government plan public services.

- 1
- 2
- 3
- 4

[4]

15
BLANK PAGE

PLEASE DO NOT WRITE ON THIS PAGE

Question 6(b) starts on page 16

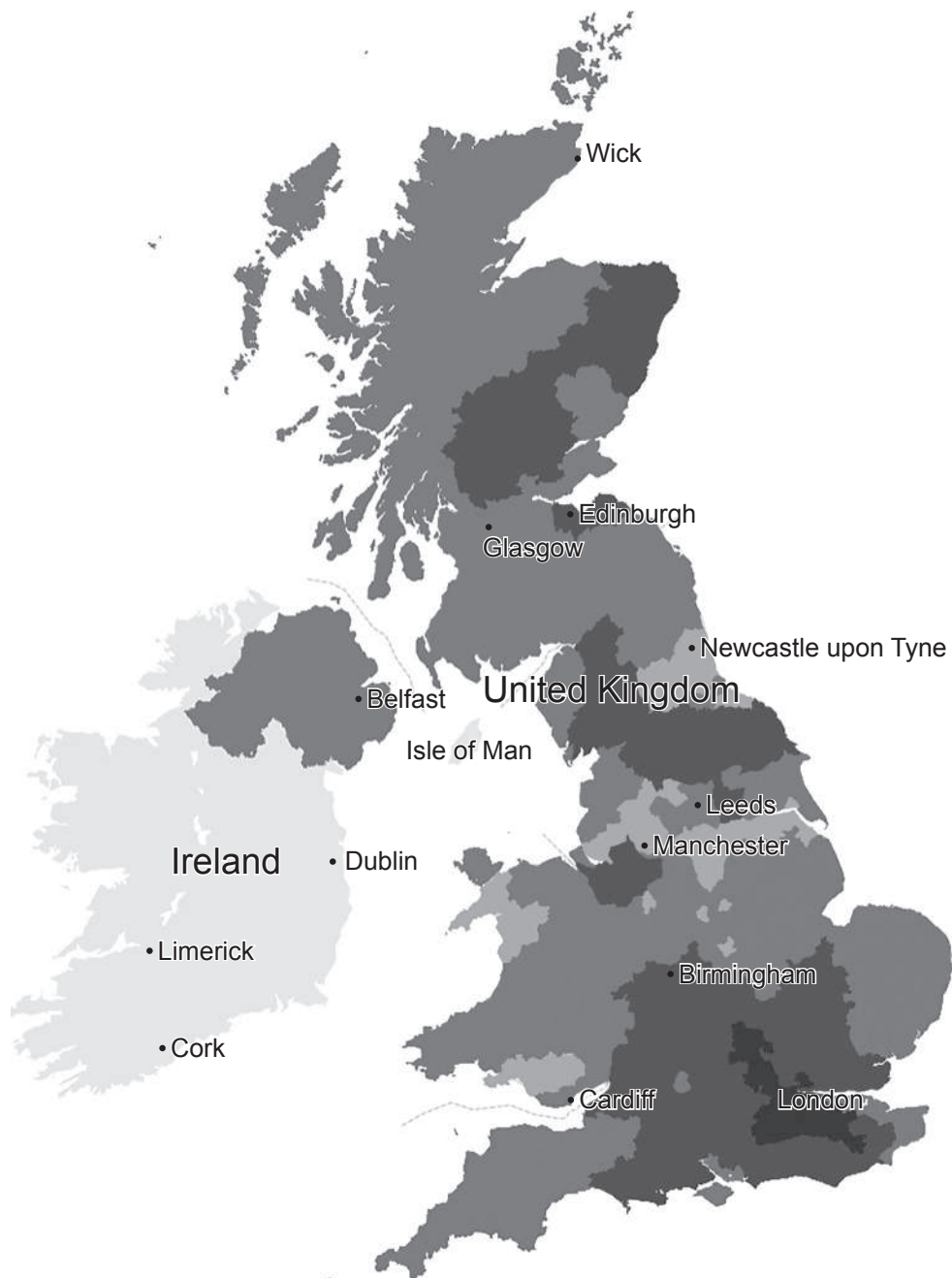
Study **Source 6b** and answer Question **6(b)**.

Source 6b

Household income across the UK 2018

Key:

Income considerably higher than UK average:	
Income slightly higher than UK average:	
Income slightly lower than UK average:	
Income considerably lower than UK average:	



Office for National Statistics, Regional household disposable income. UK 2018

(b) Explain why politicians might be concerned about the information shown in **Source 6b**.

In your answer you must:

- state what information is shown in **Source 6b**
- explain why politicians might be concerned about the information in **Source 6b**.

[4]

18
SECTION C

You should spend about **15 minutes** on this section.

- 7* Use your knowledge and understanding from across the whole citizenship course to evaluate the following viewpoint:

Government policies over the last 30 years have focused on the rights, needs and opinions of pensioners and older voters rather than those of younger people. Older people simply have more rights, power and influence. This is bad for democracy.

Your response must include reference to:

- examples of age-related inequalities in the UK
- the political and legal rights of younger and older people
- differences in the political activity of older and younger people and the impact of these differences on democracy.

[12]

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

SECTION D

You should spend about **40 minutes** on this section.

- 8 Use the information in **Source 8**, your knowledge of the whole citizenship course and your experience of citizenship action to help you answer Questions **8(a)–8(c)**.

Source 8

© gmbnorthwest.co.uk, GMB TRADE UNION. Item removed due to third party copyright restrictions. Link to material - <https://www.gmbnorthwest.co.uk>

© gmbnorthwest.co.uk, GMB TRADE UNION. Item removed due to third party copyright restrictions. Link to material - <https://www.gmbnorthwest.co.uk>

OCR is aware that third party material appeared in this exam but it has not been possible to identify and acknowledge it.

© gmbnorthwest.co.uk, GMB TRADE UNION. Item removed due to third party copyright restrictions. Link to material - <https://www.gmbnorthwest.co.uk>

© gmbnorthwest.co.uk, GMB TRADE UNION. Item removed due to third party copyright restrictions. Link to material - <https://www.gmbnorthwest.co.uk>

- (a) State **two** reasons why the supermarket workers would want **public** support as well as the support of their trade union.

[2]

- (b)** Explain why **trade union** support is helpful to the Asda supermarket workers.

.....

.....

.....

.....

.....

[4]

- (c)** State **two** reasons why it is taking so long to get equal pay for supermarket workers.

[2]

- 9 Use information from **Source 9**, your knowledge of the whole citizenship course and your experience of citizenship action to answer Questions **9(a)–9(f)**.

Source 9

Winter lights for the neighbourhood?

What happened last December?

There had always been winter lights in the neighbourhood, but last year there was nothing. The streets were unattractive for shoppers. By late afternoon everything looked dull. People complained on social media, saying that the winter lights used to 'lift their spirits' and 'tempted them to spend more in local shops, cafes and bars'.

The local council stated that the old lights needed replacing but that no money was available.



The future

People would like winter lights back for 2024 (see photo above).

With friends, you discuss how you might help make this happen.

You start a neighbourhood campaign.

Staying safe

Whatever you do, it's important for the public, you and your friends to stay safe.

- (a) State **two** problems campaigners would need to overcome for the winter light campaign to be successful.

1

.....

2

.....

[2]

- (b) State **two** groups or organisations whose advice and support will be useful.

1

.....

2

.....

[2]

- (c) State **two** ways in which you might encourage **young people** and **families** to visit the winter lights.

1

.....

2

.....

[2]

- (d) Describe how different groups in the community could be encouraged to join your campaign.

[4]

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

(e) State **two** actions your team should take to keep everyone safe.

1

.....

2

.....

[2]

(f) State **two** actions your team should take to make sure there are winter lights in the neighbourhood again over the next two winters.

1

.....

2

.....

[2]

- 10*** Using **your own** experience of citizenship action, explain why it's important for local people to contribute to the development of their school, college, workplace or community.

Your response must:

- describe how a school, college, workplace or community may be **improved** by local people participating in development projects and decision-making
- explain why local people may **benefit** from contributing to the development of their school, college, workplace or community
- describe the positive outcomes of **your own** citizenship action.

You should also use **examples** from **your own** experience and from citizenship action that you have studied or know about. **[12]**

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

END OF QUESTION PAPER

PLEASE DO NOT WRITE ON THIS PAGE

OCR

Oxford Cambridge and RSA

Copyright Information

OCR is committed to seeking permission to reproduce all third-party content that it uses in its assessment materials. OCR has attempted to identify and contact all copyright holders whose work is used in this paper. To avoid the issue of disclosure of answer-related information to candidates, all copyright acknowledgements are reproduced in the OCR Copyright Acknowledgements Booklet. This is produced for each series of examinations and is freely available to download from our public website (www.ocr.org.uk) after the live examination series.

If OCR has unwittingly failed to correctly acknowledge or clear any third-party content in this assessment material, OCR will be happy to correct its mistake at the earliest possible opportunity.

For queries or further information please contact The OCR Copyright Team, The Triangle Building, Shaftesbury Road, Cambridge CB2 8EA.

OCR is part of Cambridge University Press & Assessment, which is itself a department of the University of Cambridge.